



Your homework

Solution

Market Leader, task B, page 14

1. not enough leg room
2. lost or delayed luggage
3. long queues at check-in
4. poor quality food and drink
5. no baggage trolley available
6. overbooking of seats
7. flight delays and cancellations
8. tiredness and jet lag
9. delays for security checks
10. oversized hand luggage in the cabin