

Vocab for Unit 4 – Organisation

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| subsidiary | flat org |
| parent | centralised/decentralised org |
| affiliate | multi-tiered |
| umbrella organisation | bureaucracy/bureaucratic |
| conglomerate | employee empowerment |
| headquarters | R&D |
| distribution center | HR |
| warehouse | PR |
| branches | IT |
| outlets | perks |
| factory/plant | fringe benefits |
| call centre | incentive |
| service centre | bonus |
| org chart | salary/wages |
| CEO | white collar/blue collar |
| GM | supervisor |
| MD | manager |
| CFO | department head |
| CIO | head of/up (department, NOT people) |
| COB | underling |
| Board of Directors (non-executive) | direct report |
| Supervisory Board/Management Board (executive) | team leader |
| hierarchical/hierarchy | superior |
| accountability | to be responsible for (functions or areas of biz, not people) |
| to be accountable to (a manager) | to hire/to employ |
| to be accountable for (employees) | |